



OAKLAND FAMILY SERVICES

2013 Annual Report

BUILDING BRIGHTER FUTURES

Inside and out.

Was there a time in your life when someone helped you build a brighter future?

Oakland Family Services has been responding to the needs of individuals and families in our community for 93 years.

As we have talked to our many supporters and constituents over the past year, we are inspired by the response and the compassion of the community:

- *New volunteers applying their passion and their skills to further the work of the agency;*
- *Individuals helping to spread the word by bringing people together to hear about the impact Oakland Family Services has on lives in our community, and*
- *Clients sharing their inspiring stories of hope and brighter futures*

In 2013 these efforts and others have helped Oakland Family Services build sustainability within the organization so that we can continue to build resilience in individuals and in the community we serve... building inside and out. The family is the cornerstone of the community. Our mission is to provide individuals and families the opportunity to build brighter futures.

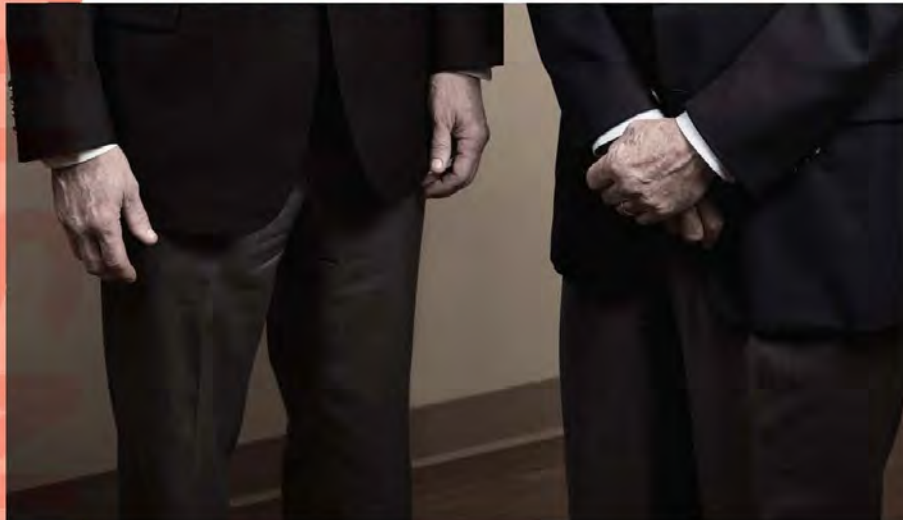
Last year, through the generous support of our donors and volunteers, Oakland Family Services touched the lives of more than 35,000 individuals. Our programs helped children succeed in school; prevented child abuse and neglect; helped individuals recover from depression, anxiety and addiction; and assisted older adults to reconnect with the joy in life.

This report describes the many programs Oakland Family Services offers and their impact on the individuals we serve. It celebrates everyone who makes this work possible. Together, we are building a brighter future one person at a time.

With deep gratitude and heartfelt thanks,


ALAN C. JOHNSON
Chairman, Board of Directors


MICHAEL EARL
President & CEO



PREVENTION

Helping families in crisis, strengthening parent-child relationships, and preventing child abuse and neglect.

At 27 months old, Ned was still largely nonverbal. "He couldn't tell us what he needed and we did not understand him," states Sharon. Ned would get angry with intense outbursts and was often reduced to tears. "Where had my sweet boy gone? It was frightening...what did this mean for Ned? I didn't know how to help him." Then Sharon learned about, and called, Early On.

Early On is a family-focused program that assesses children birth to three for developmental delays and works with the families of children with a delay. Developmental delays can seriously impact a child's success academically and in other areas of functioning, and consequently lead to poorer life outcomes in adulthood. With early intervention, delays can be overcome and children can enter school with the skills they need to succeed.

Ned was assessed to have a speech delay. A Developmental Specialist with the Early On program became involved immediately. Sharon began to see results after the very first session. As well as the developmental activities during the session, the family was provided with resources, tips and fun activities to continue work between visits. "It was truly wonderful to witness how proud Ned was of himself as he was able to communicate more effectively, and he was being understood," says Sharon.

It was devastating, however, when about a month before the final session was planned, Ned experienced a sudden onset of stuttering and paralysis of speech. "I was so afraid that all the progress Ned had made might be in jeopardy," states Sharon. "It saved me to have Oakland Family Services to call on with my worries. I was assured that this was probably a common hiccup in speech development. It resolved in about a week, just as predicted."

"I am thrilled that Ned met or exceeded every speech-related goal that we set. I knew how speech and other delays can have a lifelong impact if they are not addressed effectively. Today, Ned is a happy, chatty little boy who has many stories to share, questions to ask, and opinions to be made known!"

"Oakland Family Services made a huge difference for Ned as an individual, as well as our entire family."



BOARD OF DIRECTORS

The Oakland Family Services Board of Directors provides outstanding leadership, guidance and support at every level of the organization. These dedicated individuals volunteer their time, expertise and resources to improve the lives of others and ensure Oakland Family Services' programs and services meet the community need.

Thank you to the Board of Directors for all they have done and continue to do to help Oakland Family Services build brighter futures.

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PROGRAMS & SERVICES

For 93 years, Oakland Family Services' programs have responded to the changing needs of the community. Today, Oakland Family Services offers a continuum of prevention, education and treatment services that span the human life cycle to enrich the lives of children, strengthen families, and build brighter futures.

Examples of the impact Oakland Family Services' innovative programs had in the community in 2013 are:

- + Children in more than 1,000 families will have brighter futures through culturally sensitive programs that enhance parenting skills, strengthen family relationships, and help children enter school ready to succeed.
- + More than 200 children were provided with safe and loving homes, whether placed with an adoptive family or reunified with their parents.
- + Nearly 2,000 parents and relative or licensed caregivers attended trainings to provide children with more experiences that foster learning and development, helping children enter school with the skills they need to be successful.
- + Nearly 300 youths with serious emotional disturbances, and their families, learned skills to manage emotions and behaviors, so that children are able to achieve their goals at home, at school and with friends.
- + Nearly 5,800 people were helped to overcome issues such as depression, anxiety, grief and loss, substance abuse and troubled interpersonal relationships, improving social, family and work functioning.
- + More than 400 caregivers were provided with education on maximizing the quality of life of older adults.

EARLY CHILDHOOD SERVICES*nurturing healthy parent-child relationships*

- ✦ EARLY ON
- ✦ FUSSY BABY
- ✦ PARENTS AS TEACHERS

FAMILY PRESERVATION SERVICES*providing safe and secure homes for children in need*

- ✦ FOSTER CARE FOR CHILDREN
- ✦ PRIDE: PRE-SERVICE TRAINING FOR FOSTER PARENTS AND ADOPTIVE PARENTS
- ✦ ADOPTION SERVICES
- ✦ FOSTER HOME LICENSING
- ✦ FOSTER PARENTS' SUPPORT GROUPS

SCHOOL READINESS AND EDUCATION SERVICES*preparing children to succeed*

- ✦ CHILDREN'S LEARNING CENTER
- ✦ GREAT START READINESS PROGRAM ACHIEVING PRESCHOOL EXCELLENCE (GSRP A.P.EX.)
- ✦ EARLY LEARNING COMMUNITIES

BEHAVIORAL HEALTH SERVICES*addressing barriers to change and empowering individuals to thrive*

- ✦ MENTAL HEALTH TREATMENT
- ✦ SUBSTANCE ABUSE TREATMENT
- ✦ HISPANIC TREATMENT SERVICES
- ✦ PROJECT RECOVERY INTENSIVE SERVICES FOR MOTHERS (PRISM)
- ✦ ADOLESCENT SUBSTANCE ABUSE TREATMENT SERVICES

OLDER ADULT AND CAREGIVER SERVICES*maintaining an active and healthy lifestyle*

- ✦ EARLY IDENTIFICATION & INTERVENTION FOR SENIORS WITH DEMENTIA
- ✦ CRISIS INTERVENTION
- ✦ LEVEL OF CARE ASSESSMENTS
- ✦ CAREGIVER TRAINING PROGRAM
- ✦ INDIVIDUAL, FAMILY & GROUP COUNSELING
- ✦ OLDER ADULT SPECIALTY IN-HOME SERVICES (OASIS)

SPECIALIZED SERVICES FOR YOUTH*a program for children, adolescents and families funded through the Oakland County Community Mental Health Authority*

- ✦ INDIVIDUAL COUNSELING
- ✦ FAMILY COUNSELING
- ✦ GROUP COUNSELING
- ✦ CASE MANAGEMENT
- ✦ IN-HOME SERVICES
- ✦ PEER SUPPORT AND PARENT EMPOWERMENT
- ✦ RESPITE
- ✦ PSYCHIATRIC SERVICES
- ✦ 24/7 ACCESS TO PROGRAM STAFF



LIFE COMES FULL CIRCLE

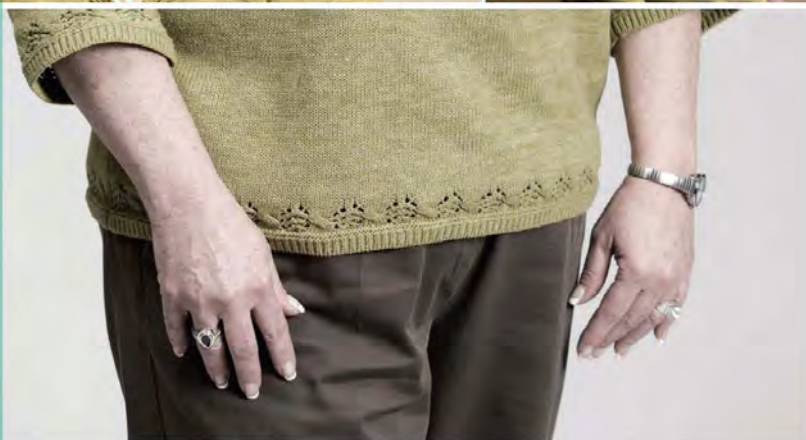
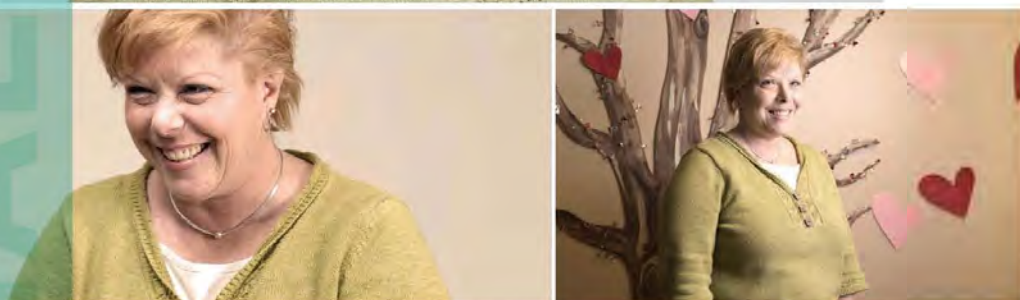
for Glenda.

Glenda likes to say that since starting with Oakland Family Services her life has come "full circle." At an early age, Glenda's daughter, now 15, began to go into uncontrollable rages. She would hit, bite and kick. She would bang her fists on the wall and sometimes her head. No one in the family felt safe. Nothing the family did, and nobody they sought services from, was able to help the situation. Until they came to Oakland Family Services' Specialized Services for Youth program three and a half years ago.

A therapist from the program came into the home. She taught Glenda parenting techniques and worked with the whole family. The family began to make great progress. The rages slowed down. Relationships improved dramatically. With the help of Oakland Family Services, Glenda's daughter went from being two years behind academically, to surpassing her peers. She even won an award for academic excellence from the Somerset Collection.

Two years ago, Glenda was offered a position as a Parent Support Partner in the Specialized Services for Youth program, which she accepted. In this role, Glenda serves as a peer to parents in the program going through similar challenges to her family. Glenda says, "I help them realize their potential as parents. I focus on their strengths. I use my experience to encourage them. I tell them, I'm just like you and here's what I do. I use empathy and I believe I give them hope. And in return, I get strengthened."

"Oakland Family Services saved my family and changed my daughter's future. I am so glad to be a part of it."





SUBSTANCE ABUSE

In therapy at Oakland Family Services, and with the help of my case manager, I have regained hope, my family, a job, food, my own apartment, legal rights to my nine-year-old son, goals and a sense of belonging. I owe my life, and the future of my son, to the assistance I received from Oakland Family Services.

FUSSY BABY AND EARLY ON

Jacob could not express himself and was biting and hitting to communicate. The Fussy Baby and Early On programs improved our lives and allowed us to communicate with Jacob. We are so grateful for the patience and commitment of the staff. Jacob is not biting or hitting. He is talking and learning. Thank you!

COUNSELING

The program has changed my life. It has helped me deal with my things and work through my mental health issues. I have meaning to my life now and can function day to day. It has allowed me to be the person that I want to be. Thank you!

GREAT START READINESS PROGRAM A.P.E.X.

Oakland Family Services was recommended by a close friend. I was hesitant for my child to go to preschool for a full day, but I trusted her recommendation. Since being here, my daughter has gained so much more math, literacy and social skills, all through play. She looks forward each morning to getting ready to go to school to be with her friends, too!

EARLY LEARNING COMMUNITIES

The experience is phenomenal. The classes and workshops leave me more educated about easy but fun things to do in my early childhood career. I always look forward to being taught and guided by the experienced staff you have.

SPECIALIZED SERVICES FOR YOUTH

My son has anxiety and social issues that caused real behavior problems. With the Specialized Services for Youth program, he learned to express himself and to talk about his feelings, which he could not do before. I am very pleased and can see a big difference in my son. I am forever grateful for the services of Specialized Services for Youth for my family.

EDUCATION

Giving children the fundamental skills they need to succeed in school.

Michelle ran a licensed day care for years, so she was skilled in managing young children's behavior. But her fourth child, Ethan, now three years old, presented her with behaviors she was not prepared for.

"It was a nightmare," says Michelle. "He was impulsive and very aggressive. He hit. He threw things. He even threw a stool at an adult. We did not feel safe. The kids didn't want to play with him. It was really frightening because he would dart away from me, oblivious to what was around him. One time he ran onto a main road; another into the middle of a parking lot and he was just missed by a car. My husband and I were worried that we couldn't keep him safe."

"I felt like a failure. I didn't know how to help my own child! And I had been so successful with children who had been difficult to handle."

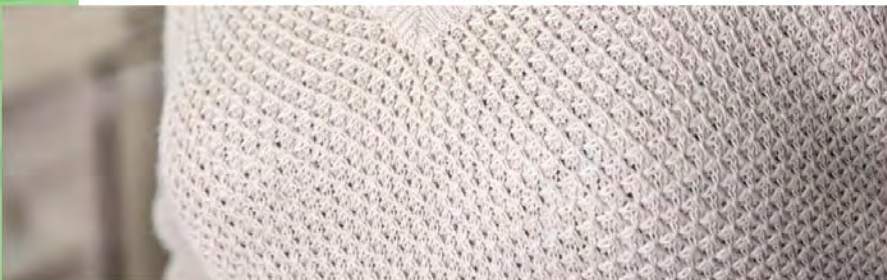
"The change in Ethan has been amazing since he began attending A.P.E.X. [Great Start Readiness Program Achieving Preschool Excellence] last fall," says Michelle. GSRP A.P.E.X. uses the evidence-based early educational program High/Scope.

"Ethan's teacher is a miracle worker. Ethan's whole demeanor has changed. He has lots of friends. He's more focused. He responds to a normal voice. He learned conflict resolution and now he shares with other children. He learned how to 'plan, do and review.' He talks about his plans," states Michelle. "I see him learning. It's wonderful. He can count. He learned his ABC's. He learned to spell his name."

If it weren't for A.P.E.X. and the other services we received at Oakland Family Services, Ethan's future would have been much less bright," says Michelle.

And the changes in Ethan impact home life as well. "My kids are my life. This has brought us closer. The three younger children play together for hours. My oldest is around more. It has allowed us to be a family again. Thank you Oakland Family Services."

** Early On identified and addressed Ethan's gross and fine motor delays. Michelle enrolled with Ethan in Parents as Teachers, a program that teaches parents in effective parenting practices and promotes positive parent-child interactions. She attended Early Learning Communities' trainings to learn more about early childhood development and providing educational experiences.*



TO THE STAFF

For 93 years, Oakland Family Services has remained a cornerstone of strength and stability in our community. With compassion and expertise, the staff delivers hope through quality services and programs that make a real difference in the lives of the individuals, children and families the agency serves. It is their work that allows Oakland Family Services to advance its mission each and every day.

Dana Agrusa	Kenesia Cheatham	Lauren Grushoff
Meghan Alderson	Misty Chung	Sarah Hakala
Erika Alexander	Lori Clark	Andrea Hall
Juliana Alicea Seijo	Jaimie Clayton	Anne Hancock
William Alliston	Holly Coffman	Tara Hanigan
Alison Andrus-Gallway	Linda Coleman	Earl Harrington
Shannon Avenall	Velma Coleman	Therese Hocking
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Pamela Bartos	Karen Crapo	Melanie Hoyt
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Carol Beggs	Allan Crumb	Derrick Jackson
Sandy Benson	Mary Beth Damone	Sonya Jackson
Margaret Berg	Tara Darter	Frances Johnson
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Kimberly Bonk	April Delaney	Meagan Johnson
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Cassandra Bowman	Teresa Dorta	Roberta Jones
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Linda Brinson	Lezlee Eddy	Denise Kalinowski
Shirley Brogan	Susan Eichbrecht	Tiffany Karol
Meggan Brown	Kristy Eisenberg	Chelsea Kasperski
Rachael Brown	Cynthia Farlin	Laurin Katzenstein
Emily Brunke	Lyndsey Farlow	Ashley Keeney
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Megan Callaghan	Kylee Foote	Tekeo King
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Kym Carlson	Alishia Gertcher	Theresa Klunzinger
Consuelo Carrillo	Lisa Gillett	Matthew Knudsvig
Linda Caspary	Melissa Grigoriou	Carol Koenigsnecht



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Daniela Kovacs	Bridgette Nanni	Margaret Sclesky
Jennifer Kowalkowski	Marcela Nava	Dayle Seitz
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Sarah Lawrence	Malinda Odisho	Mary Simonelli
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Melissa McMahon	Tiffany Robinson	Janet Terry
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Theresa Miller	Louise Samuel	Shirley Unger
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Arlene Monroe	Shaniece Scarborough	

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 Angela Viller
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 Melanie Watson
 Ellen Watts
 Carrie Welch
 Kimberly Wentz
 Malinda Werth
 Stephanie Wheeler
 Valerie Whitaker
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 Yalandria Womach
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 Lisa Zubal-Leggett

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 Brooke Turner
 Christi Turner
 Eva Von Voss
 Ann Weidman

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 Chelsea DeNio
 Elizabeth Dennis
 Andrea Hanson
 Valencia Hart
 Megan Holscher
 Colleen Horton
 Jessica Ognian
 Karolina Pele
 Margaret Schroer
 Andrew Smith
 Victoria Smith
 Carly Quintero



TO THE FRIENDS

The Friends of Oakland Family Services volunteer their time, energy and resources to improve the lives of children and families throughout the community.

Over the past 18 years, this group has grown from a handful of compassionate and committed women to more than 150 members.

The purpose of this diverse group of women known as the *Friends* is:

- ✦ to give their time, talents and leadership to support, as volunteers, the various Friends projects and programs of Oakland Family Services when the need arises; and
- ✦ to communicate, to the general public, awareness of these programs and their importance to the well-being of the children and their families in our community.

On behalf of the families served by the agency, Oakland Family Services thanks this dedicated group for their unwavering support and their generous spirit toward helping others.

CHAIRMAN

Dee Wright-Maslotti

FRIENDS ADVISORY BOARD

MEMBERS

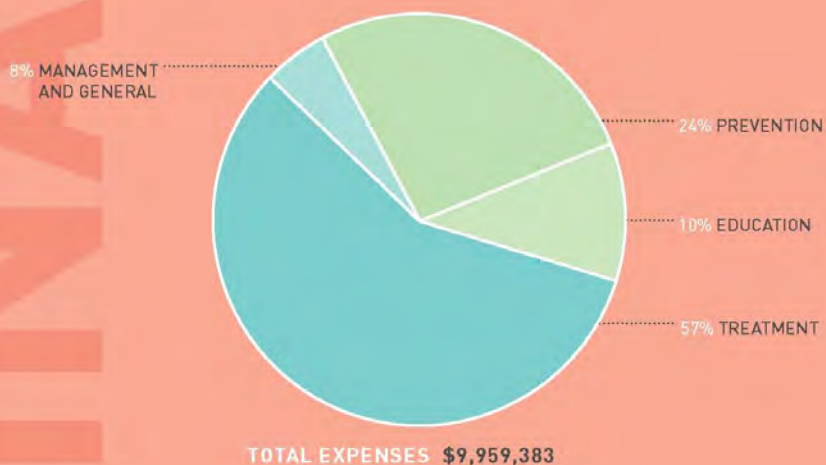
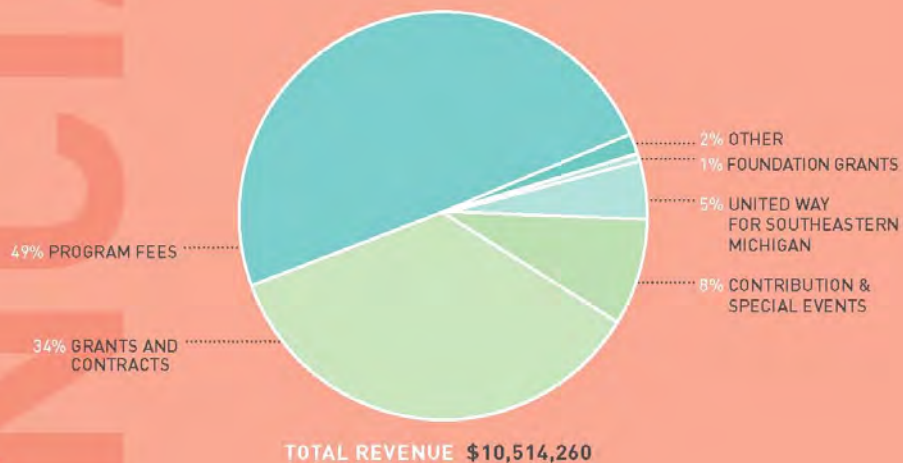
*Julie A. Beals
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 Cynthia D. Johnson
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*Mary Beth MacGuidwin
 Kathy G. Martin
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 Susan C. O'Brien
 Cindy Ostrowski
 Kathryn A. Prior
 Gayle A. Roberts
 Mary L. Scharrff
 Joanne Ubriek
 Donna H. Young
 Amy S. Zimmer*

2013 FINANCIAL OVERVIEW

Oakland Family Services is truly grateful for the support of all of those who make its work possible. Oakland Family Services enjoys a diverse funding base including state and local grants and contracts, program fees, United Way from Southeastern Michigan, and contributions from individuals, foundations and organizations.

For more information on Oakland Family Services' financials, please visit www.oaklandfamilyservices.org.



92% of the funds Oakland Family Services receives go directly to services.



- Area Agency of Aging 1-B
- Bank of America
- Community Mental Health and Substance Abuse Services of St. Joseph County
- Department of Health and Human Services, Substance Abuse and Mental Health Services Administration
- DeRoy Testamentary Foundation
- Genesee Health System
- Michigan Department of Corrections
- Michigan Department of Education
- Michigan Department of Human Services
- Michigan State University Farm to School Grant
- Oakland County Community Mental Health Authority
- Oakland County Health Division Office of Substance Abuse Services
- Oakland County 6th Circuit Court Family Division
- Oakland Integrated Health Network
- Oakland Schools Great Start Oakland
- Older Person's Commission
- Society for Information Management Detroit
- United Way for Southeastern Michigan
- Washtenaw Community Health Organization
- Windsor-Essex Children's Aid Society
- The Young Foundation

TREATMENT

Bringing help and hope to those struggling with depression, anxiety or addiction.



Amber had all the benefits of being raised in a supportive, close family, the second oldest of four daughters, all close in age. But the onset of depression in adolescence, and becoming involved in unhealthy and abusive relationships, set Amber on a course down a wrong path.

Leaving home at 17, Amber was introduced to drugs, and eventually heroin. Although she used heroin before becoming pregnant with Molly at age 23, she did not use during the pregnancy. However, reunited with Molly's father after the birth, she briefly started using again. Legal trouble ultimately led Amber into treatment in the Project Recovery Intensive Services for Mothers (PRISM) program at Oakland Family Services.

PRISM is a comprehensive and intensive substance abuse treatment program specifically designed to meet the needs of substance-abusing mothers and pregnant women. They are helped to maintain a substance-free lifestyle and provide safe and healthy parenting to their children.

"At first, I had to take it minute by minute, talking things out in my head...to think about things, rather than just act, I had to learn how to let go of old friends who were still using. That was pretty much everybody."

My life is changed," states Amber. "I'm happy I'm working and spending time with Molly. Since being in PRISM, my confidence is so much better. Before, I couldn't conceive of the life I have now. So much to be grateful for."

Amber knows that she will have to continue to work on her recovery plan. She says she's committed, not only for herself but for Molly. "I can now be the mother Molly needs, one she can depend on who is always there, like my mother was," says Amber. "I want to set an example of what Molly will want to be as a woman and a mother, not what she won't." Amber adds, "My relationship with my family is great now. We talk all the time."

"I am so grateful for the support I have received from Oakland Family Services. It has changed my, and Molly's, future."



IN 2013, DEXLAND FAMILY SERVICES LAUNCHED THE BRIGHTER FUTURE GIVING SOCIETY TO SUPPORT THE SUSTAINABILITY OF THE ORGANIZATION. WE ARE PLEASED TO HONOR THOSE WHO HAVE JOINED AT ONE OF THE THREE LEVELS:

Diamond Level - \$10,000 and above each year for five years

Ruby Level - \$5,000-\$9,999 each year for five years

Emerald Level - \$1,000-\$4,999 each year for five years

SUPPORTERS WHO HAVE JOINED THE BRIGHTER FUTURE GIVING SOCIETY ARE RECOGNIZED IN THESE PAGES OF THE ANNUAL REPORT WITH THE FOLLOWING SYMBOLS:

◆ Diamond

◌ Ruby

◌ Emerald

\$100,000 & ABOVE

Community Foundation for Southeast Michigan
United Way for Southeastern Michigan

\$20,000 - \$99,999

DeRoy Testamentary Foundation
Miriam Mondry Trust
◆ The Mort & Brigitte Harris Foundation
◆ The Young Foundation

\$10,000 - \$19,999

Mr. and Mrs. Herbert Fisher
Mr. and Mrs. Eric J. Krause
Pam and Bob Rossier

\$5,000 - \$9,999

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Weiner Family Foundation
◌ Mr. and Mrs. Ken Whipple

\$2,500 - \$4,999

Ajax Paving Industries, Inc.

CDW

Elder Automotive Group

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\$500 - \$499

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